



## SECURITY STATEMENT

Relevant Match™ is a self-contained productivity application that takes advantage of “protection in depth,” that is, uses multiple layers and factors of security to protect your information. Relevant Match™ is built using Microsoft’s .NET framework. There are many security controls that are available and used in this operating framework. You can learn more at this webpage: [Security in .NET | Microsoft Docs](#). There are several factors to be aware of when using Relevant Match to give you confidence that your data and personal information is secure.

1. Relevant Match operates only on Windows™ Operating System (OS) version 10 or higher. Windows is a world-class standard for personal computing. Running Relevant Match exclusively in Windows provides you with all of the security measures that protect your data. These include:
  - Secure Boot and Trusted Boot
  - Cryptography and certificate management
  - Windows Security app
  - Encryption and data protectionYou can learn more about the Windows security at [Windows operating system security - Windows security | Microsoft Docs](#).
2. Relevant Match is installed directly on your PC, so you maintain all the security controls provided to you by your system administrator, such as LAN passwords, identity verification, and local administration rights limitations.
3. Relevant Match is NOT a web application; it NEVER connects to the Internet so there is no possibility of your data leaking from the Application. If you are working in a Government classified environment, after initial installation, Relevant Match operates with no external connections, keeping the digital security perimeter intact.
4. Internal to the app, the proposal manager is required to create application credentials, and a PIN that is unique to that PC is required to log into the application. For other team members using the same PC, a separate Team PIN is also provided.

There is no IT system that is 100% immune from threats, and you must always take an active part in the protection of your business data. This multi-layered security architecture used by Relevant Match is equal to any business utility application. With it you can be confident that the confidentiality and integrity of your data is protected.



## PRIVACY STATEMENT

Relevant Software Corporation is a business-to-business enterprise, offering commercial software and related services exclusively to US-based businesses and individuals. We do not conduct any transactions with individuals under the age of 21.

Relevantsoftware.us website is hosted by a well-established webhosting company, IONOS, operated globally with US Headquarters at 2 Logan Square, 100 N 18th St., Philadelphia, PA 19103. IONOS operates our website. We are responsible for the content that you view on that website. The following information may apply to either Relevant Software Corporation or IONOS, or both.

### **Information We Collect**

RELEVANT SOFTWARE CORPORATION may request or collect personal information from online users in a variety of ways, including through online forms for requesting information or ordering products and services, and other instances where users are invited to volunteer such information. Some of the data we collect is information that identifies you personally, and may include your name, e-mail address, postal address, telephone and telefax numbers, payment account information, and other information necessary to provide the services requested. RELEVANT SOFTWARE CORPORATION also maintains a record of contacts for customer or technical support.

RELEVANT SOFTWARE CORPORATION may also collect information about how users access the website through log files and the use of cookies. Such information may include standard information from your web browser (such as browser type and language), your Internet Protocol ("IP") address, and the actions you take on RELEVANT SOFTWARE CORPORATION's Web sites (such as the web pages viewed and the links clicked).

### **What are Cookies?**

A cookie is a piece of data stored on the user's computer tied to information about the user. The IONOS web hosting service may use both session ID cookies and persistent cookies. For session ID cookies, once you close your browser or log out, the cookie terminates and is erased. A persistent cookie is a small text file stored on your computer's hard drive for an extended period of time. Your browser's help file contains information and instructions for removing persistent cookies. They help to minimize load times and save on server processing. Cookies used on the RELEVANT SOFTWARE CORPORATION website do not contain personally identifiable information.

## Log Files

Like most standard websites, we use log files. This information may include internet protocol (IP) addresses, browser type, internet service provider (ISP), referring/exit pages, platform type, date/time stamp, and number of clicks to analyze trends, administer the site, track user's movement in the aggregate, and gather broad demographic information for aggregate use. However, none of the information stored in our log files, including but not limited to IP addresses, is linked to personally identifiable information.

## How we Use and Share this information

RELEVANT SOFTWARE CORPORATION may use and share your personal information in order to provide the services requested. For example, your information is requested in order to download our software, or to request support.

RELEVANT SOFTWARE CORPORATION may disclose aggregate, anonymous data based on information collected from users to investors and potential partners. In such cases, only statistical information will be disclosed and personally identifiable data will be kept strictly confidential. In case RELEVANT SOFTWARE CORPORATION is sold, the information collected from users may be transferred to the new owners.

RELEVANT SOFTWARE CORPORATION may from time to time engage third parties, including its own subsidiaries and affiliated companies, to preserve, analyze or otherwise store or manipulate data received by RELEVANT SOFTWARE CORPORATION from its customers. In all such cases, third party service providers will be required to treat all such data with the same degree of care as RELEVANT SOFTWARE CORPORATION and they will be prohibited from disclosing such data to any other person or party, except as otherwise provided for in this Privacy Policy.

**RELEVANT SOFTWARE CORPORATION never sells your personal or company information. Any information you voluntarily provide about an intended Solicitation or Contract proposal is kept strictly confidential.**

## Google Analytics

We may use "Google Analytics" to collect information about use of this Site, such as how often users visit the Site, what pages they visit when they do so, and what other sites they used prior to coming to this Site. Google Analytics collects only the IP address assigned to you on the date you visit this Site, rather than your name or other identifying information.

Google Analytics plants a permanent cookie on your web browser to identify you as a unique user the next time you visit this Site. This cookie cannot be used by anyone but Google, Inc. The information generated by the cookie will be transmitted to and stored by Google on servers in the United States.

We use the information received from Google Analytics only to improve services on this Site. We do not combine the information collected through the use of Google Analytics with personally identifiable information.

Google's ability to use and share information collected by Google Analytics about your visits to this Site is restricted by the Google Privacy Policy. You can prevent Google Analytics from recognizing you on return visits to this Site by disabling the Google Analytics cookie on your browser (<https://tools.google.com/dlpage/gaoptout/>.)

## **HubSpot**

We use HubSpot for our online marketing activities, for example for sending advertising emails or newsletters. This software is used in the area of inbound marketing and supports us in statistical analyses and evaluation of the behavior of registered users, so that we can write and provide our marketing content more targeted and optimized. Cookies are used for this purpose. You can prevent the storage of cookies at any time by adjusting your browser software settings accordingly or delete the cookies already stored. For more information, see HubSpot's Terms of Use and Privacy Policy at <https://legal.hubspot.com/de/privacy-policy> or <https://legal.hubspot.com/de/legal-stuff> .

## **Paypal**

We use PayPal as our payment processor for credit card payments. PayPal is linked to our website, and your payment information is securely transmitted directly to PayPal. Neither IONOS nor RELEVANT SOFTWARE CORPORATION receives or stores your credit card information. PayPal's privacy policy is at [https://www.paypal.com › us › webapps › mpp › ua › privacy-full](https://www.paypal.com/us/webapps/mpp/ua/privacy-full).

## **Special Offers and Updates**

Our customers and users will occasionally receive newsletters or e-mails with information on products, services, or special offers. Out of respect for the privacy of our users, RELEVANT SOFTWARE CORPORATION gives them the opportunity to opt-out from receiving these types of communications.

## **Service Announcements**

On rare occasions, it is necessary to send out a strictly service-related announcement, if, for instance, our service is temporarily suspended for maintenance. Generally, users may not opt-out of these communications, though they can deactivate their account. However, these communications are not promotional in nature.

## **Legally-Required Disclosures**

Though we make every effort to preserve your privacy, we may need to disclose personal information when required by law, or if RELEVANT SOFTWARE CORPORATION believes that disclosure is necessary to protect RELEVANT SOFTWARE

CORPORATION's rights and/or to comply with a judicial proceeding, court order, subpoena or other legal process. RELEVANT SOFTWARE CORPORATION may also disclose information about you if we determine that for national security, law enforcement, or other issues of public importance, disclosure is necessary. Please see our Subpoena Policy for more information.

### **Third Party Websites**

The RELEVANT SOFTWARE CORPORATION website contains links to other sites. Please be aware that RELEVANT SOFTWARE CORPORATION is not responsible for the privacy practices of such other sites or of its customers. We encourage you to read the privacy statements of each and every website that collects personally identifiable information. The RELEVANT SOFTWARE CORPORATION Privacy Policy as described herein applies solely to information collected by RELEVANT SOFTWARE CORPORATION.

### **Maintenance of Information**

Your information may be stored on one or more databases directly or indirectly maintained by IONOS. IONOS employs industry-standard security measures to protect the confidentiality of the information. While we cannot guarantee that loss, misuse or alteration of data will not occur, we make every effort to prevent such occurrences. Your use of the Relevant Software Corporation Services may result in the transfer of information internationally, including into or outside of the United States. By visiting accessing this site or using the Relevant Software Corporation Services you consent to such transfers.

While IONOS uses industry-standard measures to protect your information, no security measures are foolproof, and it is impossible to guarantee complete security of data sent or maintained via the internet.

### **Your Responsibility**

You do not need an account or to log in to RelevantSoftware.us to access the information contained there. However, you should always use care when providing your personal information to us or any other Services provider. You should take this precaution even if you are not using a public computer, such as at a library or internet café, but even when using your private computer in your home.

### **Your California Privacy Rights under California online privacy protection act (CalOPPA).**

This URL provides our privacy policy for the Relevant Software websites(s). We do not pass your personal information to any third-parties. Any information you provide is strictly voluntary as a condition of transacting commerce between Relevant Software Corporation and you and/or your business. You can review and request changes to your personal information that you provided by emailing Support@relevantsoftware.us. We

do not sell or transfer your personal information to third parties, except if legally required to do so.

## **Changes to this Privacy Statement**

RELEVANT SOFTWARE CORPORATION reserves the right to change this Privacy Policy at any time, and such changes will be posted to the RELEVANT SOFTWARE CORPORATION website.

## **Questions**

Any questions concerning this Privacy Policy may be directed by e-mail to [Support@Relevant Software Corporation.com](mailto:Support@Relevant Software Corporation.com).

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