



## RELEVANT MATCH ONLINE (RMO) SECURITY STATEMENT

Relevant Match™ Online is a web-based application that utilizes “protection in depth,” implementing multiple layers of security to safeguard your information. The application is developed using modern web technologies and industry best practices to ensure the security of your data.

Relevant Match Online operates in a secure cloud environment with robust encryption for data in transit and at rest. All communication between your device and our servers is protected using HTTPS with SSL/TLS certificates. The following measures are in place to ensure the protection of your data:

- **Encryption:** All user data is encrypted using AES-256 standards, both in transit and at rest.
- **Authentication:** The application requires users to authenticate using secure credentials, with an option for multi-factor authentication (MFA) for added security.
- **Access Controls:** User access is restricted based on role-based access control (RBAC), ensuring only authorized individuals can access sensitive information.
- **Cloud Security:** Relevant Match Online is hosted on secure, industry-leading cloud platforms that comply with international security standards like ISO/IEC 27001 and SOC 2 Type II.

Relevant Match Online also ensures your system remains protected by enforcing best security practices, such as periodic session timeouts and login monitoring. While no IT system is 100% immune from threats, our multi-layered security architecture ensures the confidentiality, integrity, and availability of your data are well-protected.



## RELEVANT MATCH ONLINE (RMO) PRIVACY STATEMENT

Relevant Match Online is a business-to-business platform offering online services exclusively to U.S.-based businesses and individuals. We do not conduct transactions with individuals under the age of 18.

### Information We Collect

We may collect personal information from users in a variety of ways, such as through online forms for registration, subscription services, or customer support. This may include:

- **Personal Identifiable Information (PII):** Your name, email address, phone number, and other contact details.
- **Usage Data:** Information about how you interact with the application, including IP addresses, browser types, and device information.
- **Cookies and Tracking:** Relevant Match Online uses cookies to enhance user experience and optimize the performance of our platform. These cookies may store session data but do not contain personally identifiable information unless provided voluntarily by the user.

### How We Use and Share Information

We use your information to provide and improve our services. This includes customer support, service updates, and application performance enhancements. We may share aggregate, anonymized data with third-party service providers or partners, but your personal information will never be sold or disclosed without your consent, except when required by law.

- **Third-Party Services:** We may engage third-party service providers to process and store your data securely. These third parties adhere to the same high standards of data protection.
- **Google Analytics:** Relevant Match Online uses Google Analytics to track website traffic and usage trends. This data is anonymized and helps us improve our services.

**RELEVANT SOFTWARE CORPORATION never sells your personal or company information. Any Solicitation or Proposal that you upload is kept strictly confidential in your private workspace and cannot be accessed or viewed by any of our staff.**

**YOUR CONFIDENTIALITY IS ENGINEERED INTO RMO**

## **Google Analytics**

We may use “Google Analytics” to collect information about use of this Site, such as how often users visit the Site, what pages they visit when they do so, and what other sites they used prior to coming to this Site. Google Analytics collects only the IP address assigned to you on the date you visit this Site, rather than your name or other identifying information.

Google Analytics plants a permanent cookie on your web browser to identify you as a unique user the next time you visit this Site. This cookie cannot be used by anyone but Google, Inc. The information generated by the cookie will be transmitted to and stored by Google on servers in the United States.

We use the information received from Google Analytics only to improve services on this Site. We do not combine the information collected through the use of Google Analytics with personally identifiable information.

Google’s ability to use and share information collected by Google Analytics about your visits to this Site is restricted by the Google Privacy Policy. You can prevent Google Analytics from recognizing you on return visits to this Site by disabling the Google Analytics cookie on your browser (<https://tools.google.com/dlpage/gaoptout/>.)

## **Paypal**

We use PayPal as our payment processor for credit card payments. PayPal is linked to our website, and your payment information is securely transmitted directly to PayPal. Neither IONOS nor RELEVANT SOFTWARE CORPORATION receives or stores your credit card information. PayPal’s privacy policy is at [https://www.paypal.com › us › webapps › mpp › ua › privacy-full](https://www.paypal.com/us/webapps/mpp/ua/privacy-full).

## **Your Privacy Rights**

You have the right to request access, modification, or deletion of your personal information at any time. To exercise these rights, please contact us at [match@relevantsoftware.us](mailto:match@relevantsoftware.us). We do not sell your information to third parties.

### **Your California Privacy Rights under California online privacy protection act (CalOPPA).**

This URL provides our privacy policy for the Relevant Software websites(s). We do not pass your personal information to any third-parties. Any information you provide is strictly voluntary as a condition of transacting commerce between Relevant Software Corporation and you and/or your business. You can review and request changes to your personal information that you provided by emailing [Support@relevantsoftware.us](mailto:Support@relevantsoftware.us). We do not sell or transfer your personal information to third parties, except if legally required to do so.

## **Data Security**

We take extensive measures to protect your personal information from unauthorized access or disclosure. Our cloud service providers implement state-of-the-art security technologies to safeguard your data.

## **Changes to This Privacy Statement**

Relevant Match Online reserves the right to update this Privacy Policy at any time. Changes will be posted to the Relevant Match Online website and communicated to users where applicable.

## **Questions**

For any questions about this Privacy Policy, please contact us at:

Match@relevantsoftware.us

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